Agenda 16j)

PFOC 03/11/26

Employer Newsletter October 2026

Cornwall Pension Fund

Promoting Member Self-Service (MSS)

We can support employers in increasing Member Self-Service (MSS) registration rates by providing a list of employees who have not yet registered. We also have template communications available that highlight the benefits of MSS and encourage members to sign up.

If you would like assistance with promoting MSS within your organisation, please contact the Employer Support Team at LGPSemployers@cornwall.gov.uk.

Backdated pay awards FAQs

If your organisation has recently approved a backdated pay agreement, the Local Government Association (LGA) has published a document addressing frequently asked questions related to backdated payments. It provides guidance on common issues that may arise when an employer implements a backdated award.

You can find these FAQs on the employer guides and sample documents page of www.lgpsregs.org

If an affected member has left your organisation, the additional information will need to be provided to the Fund manually. Please reach out to your Employer Data Officer if you have undertaken a backdated pay award exercise and need to provide additional figures for those affected.

REMINDER | Training Dates

The following are the dates for our upcoming Final Pay and Assumed Pensionable Pay (APP) training sessions. Both sessions have been updated to reflect any changes brought in by the Access and Fairness consultation.

- **Final Pay:** Wednesday 18 November 2026, 10:00am to 11:30am
- **APP:** Wednesday 25 November 2026, 10:00am to 11:00am

We encourage anyone involved in administering these areas to attend and ensure they are up to date with the latest requirements and processes.

If you would like to attend either session, please contact Daniel Pattingale at Daniel.pattingale@cornwall.gov.uk to reserve your place.

New website for LGPS administrators and employers

A new website has been launched for LGPS administrators and employers in England and Wales. The URL of the website remains the same: www.lgpsregs.org, but there have been changes to the design and structure of the site.

You will see significant changes to the training and qualifications, employer guidance and administrator guidance pages. To help you navigate the new site, a short guide to the new website for LGPS employers and administrators has been produced.

Standard Life – Workplace Connect

Standard Life is currently improving its online portal, Workplace Connect, to make it easier for employers to submit information and manage their pension scheme administration.

The updated portal is expected to launch in mid-November, although a confirmed go-live date has not yet been announced.

To help employers prepare for the change, Standard Life has produced a short video outlining the benefits of the new portal, along with guidance on ensuring a smooth transition and answers to frequently asked questions.

Further information and support can be found on the Workplace Connect Support Hub, which contains a range of resources about the upcoming changes.

Follow us on LinkedIn

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LinkedIn | Cornwall Pension Fund

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