

Agenda 18 g)

COUNCIL

18/06/26

Sent: 05 June 2026 13:45

To:

Subject: RE: Customer services online form results

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Information Classification: CONTROLLED

Dear

Thank you for your further email dated 24/05 regarding the water supply at Horson Cemetery. I am sorry for the ongoing inconvenience this is causing and appreciate your concerns, particularly for those who regularly visit and tend to graves.

We are aware of the issue, and initial investigations have unfortunately proven inconclusive. Further investigations are ongoing to identify the cause and determine an appropriate solution.

In the meantime, the water supply will remain out of use, and we sincerely apologise for the inconvenience this may cause. Please be assured that this remains an active issue and we are continuing to pursue a resolution.

We understand the importance of this facility and the impact its absence is having, particularly on those who may find it difficult to carry water.

Thank you for your patience and understanding.

Kind regards,

**CORMAC Solutions Ltd | Highways & Environment**

Tel: 01872 322 222 and say my name

[www.cormacltd.co.uk](http://www.cormacltd.co.uk) | 'Onen hag oll'

Western Group Centre, Radnor Road, Scorrier, Redruth, TR16 5EH

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**CORMAC**



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Dear Milly,

This is the response from Cormac following contacting Anna Gelderd.

With best wishes

**From:** Anna Gelderd MP <[Anna.gelderd.mp@parliament.uk](mailto:Anna.gelderd.mp@parliament.uk)>

**Sent:** 10 June 2026 11:12

**To:**

**Subject:** Re: FW: Customer services online form results (Case Ref: AG19738)

Thank you for your email. We have just received this response which I have reproduced below. Please do let me know your thoughts.

***“Thank you for your recent casework enquiry regarding the water supply at Horson Cemetery, Torpoint.***

***We fully recognise the value of a functioning water supply for visitors, particularly for those wishing to maintain and care for graves, and we appreciate the concerns that have been raised by constituents.***

***Following earlier reports, the water supply was isolated due to a leak at the site. Since then, investigations have been ongoing to better understand the underlying issue and to determine the most appropriate way forward. These investigations have proven complex, and at this stage a final solution has not yet been agreed.***

***Officers are continuing to work with Cornwall Council to explore the available options, including both repair and alternative means of providing water on site. This remains an active and ongoing piece of work. A solution needs to be proportionate to the impact of the issue and a limited available budget.***

***We appreciate that the lack of water provision is having an impact on visitors, particularly those who may find it difficult to bring water with them, and we understand the frustration this is causing, and we will provide a further update as soon as more information becomes available.***