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F+O 30/03/26



Mrs Camilla R Southworth
Torpoint Town Council
1-3 Buller Road
PL11 2LD



Date: 27 February 2026
Your account number: 11640****



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AN INCREASE TO THE PRICE OF YOUR PLAN/S AND ADDED SERVICES

Hi Mrs Camilla R Southworth,

From 31 March 2026, we'll be increasing the price of some of our business plans by 7.3% as outlined in the terms and conditions of your contract. The price increase is calculated using the Consumer Price Index (CPI) rate of inflation, which is at 3.4% as published by The Office for National Statistics on 21 January 2026. We then add an additional 3.9% to invest in the future of the UK's mobile network and improve the service we provide to you.

WHY ARE WE INCREASING PRICES?

As the UK continues to embrace digital technologies, the demand for the connectivity and services we provide is always rising. To maintain the quality of our network for our customers, we're continually investing in it. Your business relies on a brilliant connection – whether it's through your mobile or broadband service, it's more important than ever to keep everyone and everything connected.

Our annual price change helps us continue to bring you a better, more reliable experience and the best value for your money. It's also important as our own costs continue to increase, so the price change means we can continue to maintain the best networks and provide better customer service in more ways than ever before.

WHAT DOES THIS CHANGE MEAN FOR YOU?

From 31 March 2026, your bills will show a 7.3% increase on the monthly price of your business plan(s) and 5% increase to selected add-on and out-of-bundle charges. You'll find details of any active add-ons in your latest bill or by logging in to ee.co.uk/myeebusiness.

Please turn over...



WANT TO LEARN MORE?

You can find out more about the CPI price change at business.ee.co.uk/pricechange26.

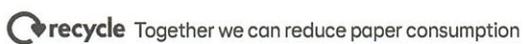


NEED HELP? GIVE US A CALL ON **0800 956 5046**

Thanks,
Your EE team



EE is the best mobile network for 12 years running.
Rankings based on the RootMetrics® UK RootScore® Report: From H2 2013 to H1 2025. Tested with best commercially available smartphones on four national mobile networks across all available network types. Our experiences may vary. The RootMetrics award is not an endorsement of EE. Visit ee.co.uk/claims for more details.





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Camilla Southworth TA Torpoint Town Council
1-3 BULLER RD
TORPOINT
CORNWALL
PL11 2LD

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27 February 2026

Transmission Network Use of Systems (TNUoS) changes from April 2026

Dear Camilla Southworth TA Torpoint Town Council,

We are writing to inform you about upcoming changes to the Transmission Network Use of System (TNUoS) charges, which will take effect from April 2026.

These charges, which help fund the UK's high voltage electricity transmission network, are forecast to rise significantly over the coming years.

Recent updates from the National Energy System Operator (NESO) and Ofgem indicate that TNUoS costs for the period between 2026 to 2031 will be substantially higher than originally forecasted. NESO's initial and revised forecasts, alongside Ofgem's final determinations of allowed revenues, show that increased investment in the transmission network is driving these higher costs. As a result, customers are likely to see noticeable increases in their standing charges.

What does this mean for you?

You should expect TNUoS costs to be significantly higher than in previous years. These changes may impact your budgeting and energy planning for the 2026/27 period and beyond.

On the next page, you'll find your updated standing charge rates listed against each of your Electricity MPANs.

The charges are being revised in accordance with our right to make changes to your supply contract as a result of industry changes.

If you have any questions, please contact our customer service team at 0800 130 3600 or email support.customerservice.uk@engie.com

Kind Regards,
Jim Moore
Chief Sales Officer



MPAN	Agreement Number	Contract Start Date	Contract End Date	New SC £/day
2200016029647	769053	01/06/2024	01/04/2029	1.75
2200016085846	768760	01/07/2024	01/04/2029	2.02
2200016087588	768953	01/10/2024	01/04/2029	4.01
2200041133780	769054	01/06/2024	01/04/2029	1.75

13 March 2026



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13392

Torpoint Town Council
1-3 Buller Road
Cornwall
Torpoint
PL112LD

Customer Reference: 20424228

Dear Customer,

Important update: Price changes to non-commodity costs effective from 1 April 2026

We are writing to give you formal notice that from 1 April 2026 there will be a change to the non-commodity element of your gas charges.

Your contract with us is a fixed commodity product which includes two types of costs:

- (i) Energy Commodity costs (wholesale cost of gas itself), fixed at the start of your contract, and.
- (ii) Non-commodity costs (including Distribution and Transportation) – the costs incurred arising from the charges set by government and/or industry bodies in supplying gas to you.

This change relates only to non-commodity costs. These charges may vary where a third party (such as a government or industry body) imposes a change in the underlying charging structure and/or methodology.

Why this change is happening

The main driver of the increase is the introduction of the OFGEM agreed and approved RIIO-3 Price Control (Revenue = Incentives + Innovation + Outputs), which takes effect from 1 April 2026. Ultimately, the changes under RIIO-3 equate to a change in law to which all energy suppliers must comply. This reform results in an unprecedented uplift to gas distribution & transportation networks charges across the market. The impact of the change has been calculated for the portion of your contract(s) delivering from 1 April 2026, when the RIIO-3 period begins.

Energy networks across Great Britain require major investment to support decarbonisation, system resilience, and reduced reliance on imported gas. RIIO-3 is designed to enable this investment. Although Ofgem has now agreed the allowed revenue for the five-year RIIO-3 period, the approval publication notes that, in order to meet the Government's Net Zero targets and to maintain a safe and resilient gas network while preparing for a lower-carbon future, further increases within this five-year RIIO-3 period may be necessary. Should this occur, we will provide advance notice of any subsequent price changes

Impacted Contracts

Below is a list of your contract(s), together with the associated change in your non-commodity rates from 1 April 2026.

To ensure your bills remain accurate, please continue to provide monthly meter readings if you do not have an AMR or smart meter. You can submit your readings by:

- (i) Logging into [myCorona](#) on our website; and
- (ii) Emailing meterreads@coronaenergy.co.uk with your account number, MPRN, meter reading(s), and date of meter read.

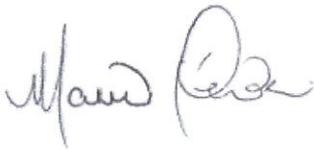
Want to Know More

Further information on RII0-3 is available on our website: <https://www.coronaenergy.co.uk/faqs/>.

We appreciate and value your business at Corona Energy, if you'd like to speak with us, you can call

0800 804 8589

Yours faithfully,

A handwritten signature in blue ink, appearing to read 'Maree Henderson'.

Maree Henderson
Head of Customer Experience

Table of Tariff Changes

Contract Number	Tariff Line	Tariff Change
40686485	Unit Rate	+0.7960 p/kWh/meter
40686485	Standing Charge	0 p/day/meter



