

Agenda 17g)

council
20/11/25

Milly Southworth

From: Anna Gelderd MP <Anna.gelderd.mp@parliament.uk>
Sent: 11 November 2025 11:30
To: clerk@torpointtowncouncil.gov.uk
Subject: Fro the Office of Anna Gelderd MP (Case Ref: AG08096)
Attachments: Jhoots update.docx

Dear Milly

I apologise for the delay in getting back to you regarding your enquiry about Jhoots Pharmacy.

As you may recall, I initially contacted the Integrated Care Board and have continued to ask for for updates, but despite many follow-ups, no information was forthcoming for quite some time.

I have now been informed that Allied Pharmacy will be taking over all Jhoots Pharmacy branches, including the Torpoint location. Please find the attached press release for further details.

I'm sorry it has taken so long to provide you with this update, and I appreciate your patience and understanding.

Best wishes

Anna Gelderd MP

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ALLIED PHARMACIES TAKE OVER 60 JHOOTS PHARMACIES

Pharmacies today issued the following statement:

"We are pleased to announce that we have taken over the management of 60 Jhoots Pharmacies. While the majority of these locations are temporarily closed, we are fully committed to reinstating essential pharmacy services in as many sites as is possible. "We recognise the fundamental role that community pharmacies play in supporting public health and wellbeing and understand the disruption caused by these closures, particularly for vulnerable groups who depend on local access to vital healthcare services. Our immediate priority is to assess each site and, where possible, reopen and restore them to the high standard of care that defines the Allied Pharmacies group. "However, this transition highlights the broader challenges facing the community pharmacy sector. While a variety of factors may have contributed to the difficulties at Jhoots Pharmacies, systemic underfunding for almost a decade has placed immense strain on many operators. Without meaningful intervention at a national level, the collapse of other significant providers – as seen previously with Lloyds, and now Jhoots – could continue to affect patient care and the viability of community pharmacies nationwide.

"We would also like to express our appreciation for the dedicated former Jhoots employees who have been impacted during this difficult period. Their commitment has not gone unnoticed. Allied Pharmacies will be taking steps to address outstanding salary arrears of employed staff as part of our efforts to support the workforce and rebuild trust. We would also encourage Locum Pharmacist contractors who have worked with any of these branches, to contact the Jhoots administrators.

"Allied Pharmacies remains focused in our mission to deliver exceptional pharmaceutical care, and we look forward to strengthening our connection with each community we serve.