

Milly Southworth

From: Colin Raffell <Colin.Raffell@jameshallam.co.uk>
Sent: 10 November 2025 10:23
To: clerk@torpointtowncouncil.gov.uk
Subject: Insurance Renewal/Claims position

Hi Milly,

Just to confirm that you are indeed approaching the end of your current 3 year agreement at renewal in April however with the 2 outstanding liability claims I believe it makes sense for you to remain with us/Aviva to allow for continuity of the claims advice/service provided by our claims team which you would lose if you went elsewhere.

If you have any queries please don't hesitate to contact me on 07731 604177.

Kind regards,






Colin Raffell Cert CII

Local Council Scheme Manager - Corporate

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Need to make a claim out of hours? Please click [HERE](#) for emergency contact details and our helpful "How to" guides.

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