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30/06/25

**Milly Southworth** 

From:

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Support <LGPSemployers@cornwall.gov.uk>

Sent:

23 June 2025 14:29

To:

LGPS Employer Support

Cc:

Zoe Johnston

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June 2025 | Employer Newsletter

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Employer Newsletter 

Cornwall Pension **June 2025** 



# MHCLG launches consultation on LGPS access and fairness

The Ministry of Housing, Communities and Local Government (MHCLG) has opened a consultation on proposed changes to the Local Government Pension Scheme (LGPS) in England and Wales. The aim is to enhance fairness and accessibility within the scheme.

### Key proposals include:

- Improvements to survivor pensions and death grants
- Measures to address the Gender Pension Gap
- Collection of data on scheme opt-outs and the reasons behind them
- Reforms to forfeiture rules to resolve long-standing issues
- Technical updates to the implementation of the McCloud remedy
- Additional changes, such as updates to five-year refunds, pre-2014 AVC, and small pot payments

A draft statutory instrument, The Local Government Pension Scheme (Miscellaneous Amendments) Regulations 2025, has been published alongside the consultation.

The consultation is open until Thursday 7 August 2025. Responses can be submitted online or via email.

You can view the <u>consultation documents</u> on the scheme consultations page of www.lgpsregs.org.

# Multi-factor authentication sign-in coming to i-Connect

We would like to inform you that multi-factor authentication (MFA) will soon be introduced to i-Connect. This upgrade is being implemented by our service provider, Heywood, and will be mandatory for all employers. The purpose of MFA is to strengthen the security of i-Connect, safeguard sensitive data and support improved audit processes.

In preparation for this, there are some updates we need to action to some of your i-Connect user profiles.

- Any profiles set up with an email linked to a shared email address will need to be updated to ensure each login can only be accessed by a single user.
- Some Usernames will need to be updated to adhere to formatting not previously stipulated.

We also recommend that employers who instruct their payroll provider to complete their submissions on their behalf also have their own login profile, this is so you can review and monitor the data provided. We are happy to demonstrate how to navigate i-Connect and utilise all the features available.

Your Employer Data Officer will contact you in due course to provide further guidance on these changes. If you have any questions regarding this process, please contact the Employer team on <a href="mailto:employerdata@cornwall.gov.uk">employerdata@cornwall.gov.uk</a>.

## Historic data for leavers

It is your responsibility as the employer to provide the Fund with all relevant information we require so that we can accurately calculate a members benefits. This includes historic information which we can request dating back 3 years, or where pay protection applies up to 13 years.

It is important employers have a robust data retention process in place to be able to provide the Fund with this vital information when requested. This process should cover the transition of data when a TUPE or merger takes place, ensuring that data held with the former employer is transferred across to the new employer. It is the responsibility of both employers to ensure this information is transferred.

Delays in providing this information to the Fund can have considerable impact on a member's record being processed and, in some cases, delay the payment of benefits. This could cause significant financial hardship on a member. If you need any further guidance on the information you should retain as an employer we recommend the LGPS HR and Payroll guides here: <a href="https://www.lgpsregs.org/employer-resources/guidesetc.php">https://www.lgpsregs.org/employer-resources/guidesetc.php</a>

Please don't hesitate to reach out to one of the team if you have further questions.

## **REMINDER** | Employer training

The Fund will be offering free training sessions on Final Pay and Assumed Pensionable Pay (APP) over the next few months. This is a repeat of last year's training; however previous attendees are welcome to join and refresh their skills.

- Final Pay: Thursday 3 July 2025, 10:00 11:00
- Assumed Pensionable Pay (APP): Thursday 10 July 2025, 10:00 11:00
- Final Pay: Tuesday 7 October 2025, 13:00 14:00
- Assumed Pensionable Pay (APP): Tuesday 14 October 2025, 13:00 14:00

If there are any topics which you would like to see covered in future training sessions or within our bi-annual employer meetings, please let us know by emailing <a href="mailto:Daniel.Pattingale@cornwall.gov.uk">Daniel.Pattingale@cornwall.gov.uk</a>

The Local Government Association (LGA) also offers an employer role training module, which may be particularly useful for newer employers. These online events cover a wide range of key topics relevant to administering the LGPS. Please note that these courses are conducted by the LGA and will incur a cost. For more information, use the links below.

- Employer Role: 29 July 2025
- Employer Role: 14 August 2025
- Employer Role: 19 August 2025
- Employer Role: 30 September 2025
- Employer Role: 28 October 2025

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