

## Milly Southworth

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**From:** Commercial Recoveries - Source4B <collections@source4b.co.uk>  
**Sent:** 26 November 2024 11:44  
**To:** clerk@torpointtowncouncil.gov.uk  
**Subject:** 5072297901 - Source for Business

Good morning,

Thank you for your time today.

As discussed, I have spoken with the previous account manager to understand why this move has happened. Cornwall council should be in contact with you to discuss this.

As requested, we use this website to locate the exact position of meters - [Grid Reference Finder](#)

The meter northing is - 55527.8  
The meter easting is - 243224.4

I have put a temporary stop on the account until 11/12/24 so no recovery actions will take place during this time. I will monitor this temp stop as obviously the xmas season is approaching and various places shut for a few weeks, this will be taken into consideration if we need to extend this stop.

Should you wish to discuss this further please call: [REDACTED]

Kind regards

Amy Heaton  
Commercial Recoveries





Metric ▾







**Customer number**  
**5072 2979 01**

**Tax invoice date** 5 November 2024  
**Tax invoice number** 5087 8405 35  
**VAT Registration number** 312 6924 16  
Page 1 of 2



Town Clerk Milly Southworth  
Playing Fields + Prem Dosmoor  
Thanckes  
Torpoint  
Cornwall  
PL11 2AA

29919 001446 0004 E 99999



### Want to get in touch?

#### Go to [source4b.co.uk](https://source4b.co.uk)

- find answers to your questions
- pay your bill
- give us meter readings... and more

## Your Standard Plus 1 bill

**For services at Playing Fields Thanckes Park Torpoint**  
**3 October 2024 to 4 November 2024**

**Balance before this bill** ▶ see details **£6,520.95**

#### On this bill

Water charges ▶ see details £653.70

**Total charges excluding VAT £653.70**

VAT ▶ see details £130.75

**Total charges including VAT £784.45**

**Please pay**  
**within 14 days**

**£7,305.40**

### Simplify payments with Direct Debit.

Enjoy convenience, safety, and avoid  
late payments charges. Sign up up  
today at [source4b.co.uk/dd](https://source4b.co.uk/dd)

Please pay this instalment within 14 days

bank giro credit



2008/01

Cashier's stamp  
& initials



9826521850722979017

SYST

Lloyds Bank plc  
Head Office Collection Account  
Pennon Water Services

30-00-00

Signature

Date

Cash

Cheque

£

Please do not fold this slip or write or mark below this line

>730540< 50722979013< 300000+ 00220418< 73 X

## How to get in touch

Visit our website	>	source4b.co.uk	
About your bill, payments or account	>	0344 406 8053*	Monday to Friday 9am to 5pm
About your water supply or sewers	>	0344 346 2020*	Monday to Friday 9am to 5pm Emergencies only at any other time
To email us	>	Go to source4b.co.uk	
To write to us	>	Source for Business PO Box 9136 Bournemouth BH11 0GF	
*Call charges	>	03 numbers are charged at standard rates	Calls will be included in any free minutes in a mobile or landline phone contract

## How to Pay

By Direct Debit	>	Direct Debit is a quick, convenient and safe way to pay your bills. To set up a Direct Debit, please call us on 0344 406 8053.
By debit card - online or on the phone	>	To pay by debit card, please either: <ul style="list-style-type: none"><li>• go to source4b.co.uk/myaccount</li><li>• call 0330 041 6535</li></ul>
By telephone or online banking	>	To pay by telephone or online banking, please get in touch with your own bank, or log into your online bank. You'll need to quote: <ul style="list-style-type: none"><li>• your customer number</li><li>• our account name, which is <b>Source for Business</b></li><li>• our sort code, which is <b>30-00-00</b></li><li>• our account number, which is <b>00220418</b></li></ul>
By payment plan	>	To set up regular payments, call us on 0344 406 8053 You can pay monthly, fortnightly or weekly.
At a bank	>	You can pay by cash or cheque at any bank. Please take your bill with you. If you're paying by cheque, make it payable to <b>Source for Business</b> . Please note that some banks may charge you.
At a Post Office® branch	>	You can pay by cash or cheque and there's no charge. If you pay by cheque, please make your cheque payable to <b>Post Office Ltd</b> .
By post	>	Please make your cheque payable to <b>Source for Business</b> and write your customer number on the back. Then send your cheque and payment slip to <b>Source for Business, PO Box 5004, Lancing, BN11 9BG</b> . Please don't send cash through the post.





Customer number  
**5072 2979 01**

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## The details

For services at Playing Fields Thanks Park Torpoint  
3 October 2024 to 4 November 2024



### Balance before this bill

Your last bill	£6,520.95
Balance before this bill	<b>£6,520.95</b>



### Water charges (SPID: 3027912976W14)

Usage charge	298 cubic metres at £2.1652 each	£645.23
Fixed charge	£93.64 ÷ 365 days x 33 days	£8.47
Total water charges		<b>£653.70</b>



### VAT

VAT at 20.0%	on water charges of £653.70	<b>£130.75</b>
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## Want to get in touch?

Bill, payment or account helpline  
**0344 406 8053**

- Mon to Fri 9am to 5pm
- see back of bill for call charges

### Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

**2 9 9 2 0** Read by us on  
4 Nov 2024

### Previous reading

**2 9 6 2 2** Read by us on  
2 Oct 2024

### Cubic metres of water used

**2 9 8**

### What is the fixed charge for?

Your fixed charge covers running costs,  
such as:

- reading meters
- billing and customer services
- meter maintenance and replacement



## Stay ahead of rising costs.

Secure your water and wastewater  
retail tariffs for 1, 3 or 5 years with our  
low cost dual tariff option. No  
interruptions and no hidden charges.  
Make the switch today.

[source4b.co.uk/switch](https://source4b.co.uk/switch)



## Useful information

Source for Business is the dedicated retailer for business customers, providing customer services including billing, account management and water-efficiency advice for their water and wastewater supplies. It's a trading brand of Pennon Water Services Limited. Registered Office: Peninsula House, Rydon Lane, Exeter, EX2 7HR. Registered in England No. 09902835. For more information, visit our website at [source4b.co.uk](http://source4b.co.uk)

### Helpful information about paying your bill

Your customer number is on the top left of this bill. Please quote your full 10-digit customer number when making payment. This will ensure your payment is allocated to your account promptly.

Please ensure you're paying into the correct bank account, our details are:

**Account Name:** Source for Business  
**Sort Code:** 30-00-00  
**Account Number:** 00220418

If you're having problems paying, please call us as soon as possible on 0330 123 0205. Depending upon your circumstances, we may be able to set up a payment plan, so you can pay smaller amounts over time.

### Modern life is hectic – but Direct Debit helps

Direct Debit is one of the safest and most reassuring ways of paying your bills. It takes away much of the hassle associated with paying bills and you'll know exactly how much money is going out each month. For businesses, paying by Direct Debit also means reduced workload and paperwork for your finance department. To sign up to DD, simply visit our website, [source4b.co.uk](http://source4b.co.uk)

### VAT and Water Supplies

VAT is charged on water supplied to industrial users. Customers must inform us of their Standard Industrial Classification (SIC) to ensure VAT compliance. Please see guidance at [source4b.co.uk/vat](http://source4b.co.uk/vat). Following a review of customer activities, you may see a change in your VAT treatment from April 2022. Please review your SIC code and if you think it is incorrect please contact us to update your details and VAT invoicing status.

### Managing your account online

Sign up to MyAccount today and avoid any wait times. Our MyAccount portal gives you 24 hour access and allows you to view and download your bills, manage your payments or Direct Debits and submit meter readings.

To sign up, visit [source4b.co.uk](http://source4b.co.uk)

### Switch, simplify and save money

You could be paying more than you need to for your water and wastewater bills. No business wants to pay for something they don't have to!

By signing up to a contract with us, you can save both time and money. Here's just a few reasons why you might want to consider signing up:

- Fix your retail tariff for up to 5 years to protect against inflation and enjoy loyalty discounts at the same time. Your wholesale tariffs may still change each year.
- No hidden charges, some retailers charge you for interacting with your wholesaler on their behalf – we don't.
- We have expert water auditors and leak detection and repair teams who can identify and react quickly, minimising any water loss.

To request a quote, visit [source4b.co.uk/dual-tariff](http://source4b.co.uk/dual-tariff) or call 0330 159 2572.

### We're committed to great service

At Source for Business, your satisfaction with our service is important to us. If there's ever an issue and you're not satisfied, please let us know.

You can call our team on 0344 406 8053, email [customerservices@source4b.co.uk](mailto:customerservices@source4b.co.uk) or write to Source for Business, PO Box 9136, Bournemouth, BH11 0GF.

If you're not satisfied with our resolution or if your complaint is not resolved within eight weeks, the Consumer Council for Water offers free independent advice. You can call them on 0300 034 2222 or use their online form at [www.ccwater.org.uk/contact-us](http://www.ccwater.org.uk/contact-us)

### Credit Balances

If your account balance is showing in credit you do not need to do anything as we will use this credit to reduce your next bill. If you would like to discuss this with us and explore different payment arrangements please contact us. Please note if you would like a refund of the credit balance we will take into account other accounts you may hold and also the interval to your next bill.





**Customer number**  
**5072 2979 01**

**Tax invoice date** 25 October 2024  
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### Want to get in touch?

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Playing Fields + Prem Dosmoor  
Thanckes  
Torpoint  
Cornwall  
PL11 2AA

17545 000003 0001 E 99999



## Your Business. Our Priority.

No matter how much water you use, or what you use it for, we're here to help. We have a wide range of hassle-free services to ensure you get the most out of your supply whilst saving time and money in the process.

### Get online, register for MyAccount

At Source for Business, we're committed to delivering exceptional service and ensuring hassle-free efficient account management. Our online services provide you with convenience, efficiency, and complete control over your account. By visiting our website, you can:

- **Submit meter readings:** easily submit your meter readings online for accurate and transparent billing
- **Pay your bill:** settle your bills conveniently through our secure online payment system
- **Direct Debit sign up:** simplify your payments and avoid late fees with our secure Direct Debit service, protected by the Direct Debit Guarantee
- **Moving premises:** let us know if you're relocating for a seamless transition of services
- **Register for MyAccount:** giving you access to your bills, consumption history and to update contact details so we can reach you promptly in a supply emergency and to manage your account.

From understanding how to read your meter to ways to identify a leak, our website is a valuable resource. Explore answers in our FAQs, discover practical water-saving tips and find our contact information.

**Ready to explore?** Visit [source4b.co.uk/MyAccount](https://source4b.co.uk/MyAccount) or scan the QR code.



### Planning on moving out of your business property?

If you're moving out, it's important to take a meter reading before you leave and tell us that you're moving.

If you don't do this then you will be liable for any outstanding balances and any future water use at the business property that you've vacated.

Remember – if you take a meter read and let us know, you'll only be paying for the water that you've used.

**Ready to tell us you are moving?** Visit [source4b.co.uk/moving-out](https://source4b.co.uk/moving-out) or scan the QR code.





## Our bank and VAT details

Are you paying into the right account? Please make sure you pay correctly, include your 10-digit customer number as the payee reference.

**Account name:** PENNON WATER SRVCS

**Sort code:** 30 00 00

**Account number:** 00220418

If paying your bill by a banking app, you will need to use our registered company name 'Pennon Water SRVCS' rather than our trading brand Source for Business.

Additionally, please check that you are using our correct VAT number, **312 6924 16**. VAT is charged on water supplied to industrial users. Customers must inform us of their Standard Industrial Classification (SIC) to ensure VAT compliance. Please see guidance at [source4b.co.uk/vat](https://source4b.co.uk/vat)

## Save water, save money, and help the environment

Small changes can lead to significant savings on your water bill. Our additional services are designed to enhance efficiency, sustainability, and cost savings to improve your business operations. We can help with:

- **Boreholes for sustainable water supply:** tailored solutions to secure a reliable and sustainable water source for your business
- **Loggers for smart consumption:** implement loggers to monitor and optimize water usage efficiently
- **Rainwater harvesting for cost efficiency:** sustainable and cost-effective practices through collection and reuse of rainwater from your business.

Rely on our expertise in:

- **Trade effluent management:** efficient handling of waste discharge to remain compliant whilst seeking reductions in volume and strength to drive down costs
- **Water audits:** gain valuable insights customised for your business, effectively reducing water and wastewater costs by around 10%.

Visit our website at [source4b.co.uk/value](https://source4b.co.uk/value) or scan the QR code to explore these practical solutions and enhance your water management.



## Fix your water and wastewater retail tariff for up to five years

With our water and sewerage dual tariff option, lock in your retail tariff for the next one, three or five years. With no interruption to service and no hidden charges, start to protect against inflation today and we will take care of everything.

In just five minutes and five simple steps, receive a competitive quote tailored to your specific water and wastewater needs. If the quote meets your satisfaction, you can sign up immediately. Key benefits:

- **Fixed tariff:** enjoy the assurance of a fixed tariff, shielding your business from market fluctuations
- **Seamless transition:** contract with ease, with no interruption to supply and no hidden charges
- **Hassel-free setup:** start saving today, and we'll handle everything for you.

Make the smart move now, lock in your rates and enjoy stability for your water and wastewater retail services. Visit [source4b.co.uk/change](https://source4b.co.uk/change) or scan the QR code to get started.



## Follow us to keep updated



/sourceforbusiness



@source4b



source-for-business





**Customer number**  
**5072 2979 01**

**Tax invoice date** 25 October 2024  
**Tax invoice number** 5087 7368 12  
**VAT Registration number** 312 6924 16  
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Town Clerk Milly Southworth  
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PL11 2AA

### Want to get in touch?

Go to [source4b.co.uk](https://source4b.co.uk)

- find answers to your questions
- pay your bill
- give us meter readings... and more

## Your Standard Plus 1 bill

**For services at Playing Fields Thankes Park Torpoint**  
**2 June 2023 to 2 October 2024**

**Balance before this bill** ▶ see details **£0.00**

### On this bill

Water charges ▶ see details	£5,434.12
Total charges excluding VAT	<b>£5,434.12</b>
VAT ▶ see details	£1,086.83
Total charges including VAT	<b>£6,520.95</b>

**Please pay**  
**within 14 days**

**£6,520.95**

### Welcome to Source for Business

We've worked out this bill from the date you moved in on 02/06/23.

If this is not the day you moved in, please contact us on 0344 406 8053

Please pay this instalment within 14 days

bank giro credit



2008/01

Cashier's stamp  
& initials



9826521850722979017

Lloyds Bank plc  
Head Office Collection Account  
Pennon Water Services

o f o s

30-00-00

Signature

Date

Cash

Cheque

£

Please do not fold this slip or write or mark below this line

>652095< 50722979013< 300000+ 00220418< 73 X

## How to get in touch

Visit our website	>	source4b.co.uk	
About your bill, payments or account	>	0344 406 8053*	Monday to Friday 9am to 5pm
About your water supply or sewers	>	0344 346 2020*	Monday to Friday 9am to 5pm Emergencies only at any other time
To email us	>	Go to source4b.co.uk	
To write to us	>	Source for Business PO Box 9136 Bournemouth BH11 0GF	
*Call charges	>	03 numbers are charged at standard rates	Calls will be included in any free minutes in a mobile or landline phone contract

## How to Pay

By Direct Debit	>	Direct Debit is a quick, convenient and safe way to pay your bills. To set up a Direct Debit, please call us on 0344 406 8053.
By debit card - online or on the phone	>	To pay by debit card, please either: <ul style="list-style-type: none"><li>• go to source4b.co.uk/myaccount</li><li>• call 0330 041 6535</li></ul>
By telephone or online banking	>	To pay by telephone or online banking, please get in touch with your own bank, or log into your online bank. You'll need to quote: <ul style="list-style-type: none"><li>• your customer number</li><li>• our account name, which is Source for Business</li><li>• our sort code, which is 30-00-00</li><li>• our account number, which is 00220418</li></ul>
By payment plan	>	To set up regular payments, call us on 0344 406 8053. You can pay monthly, fortnightly or weekly.
At a bank	>	You can pay by cash or cheque at any bank. Please take your bill with you. If you're paying by cheque, make it payable to Source for Business. Please note that some banks may charge you.
At a Post Office® branch	>	You can pay by cash or cheque and there's no charge. If you pay by cheque, please make your cheque payable to Post Office Ltd.
By post	>	Please make your cheque payable to Source for Business and write your customer number on the back. Then send your cheque and payment slip to Source for Business, PO Box 5004, Lancing, BN11 9BG. Please don't send cash through the post.





**Customer number**  
**5072 2979 01**

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# Summary

**2 June 2023 to 2 October 2024**



## Water charges

Meter 98A801845 - 2 Jun 23 to 5 Jun 23	£130.69
Meter 98A801845 - 6 Jun 23 to 3 Jul 23	£159.16
Meter 98A801845 - 4 Jul 23 to 3 Aug 23	£443.57
Meter 98A801845 - 4 Aug 23 to 5 Sep 23	£166.52
Meter 98A801845 - 6 Sep 23 to 10 Oct 23	£177.17
Meter 98A801845 - 11 Oct 23 to 2 Nov 23	£82.90
Meter 98A801845 - 3 Nov 23 to 30 Nov 23	£124.71
Meter 98A801845 - 1 Dec 23 to 7 Jan 24	£165.78
Meter 98A801845 - 8 Jan 24 to 5 Feb 24	£175.62
Meter 98A801845 - 6 Feb 24 to 5 Mar 24	£191.83
Meter 98A801845 - 6 Mar 24 to 5 Apr 24	£194.44
Meter 98A801845 - 6 Apr 24 to 2 May 24	£188.81
Meter 98A801845 - 3 May 24 to 6 Jun 24	£260.14
Meter 98A801845 - 7 Jun 24 to 5 Jul 24	£187.16
Meter 98A801845 - 6 Jul 24 to 1 Aug 24	£1,156.65
Meter 98A801845 - 2 Aug 24 to 4 Sep 24	£959.24
Meter 98A801845 - 5 Sep 24 to 2 Oct 24	£669.73
<b>Total water charges</b>	<b>£5,434.12</b>



## VAT charges

Meter 98A801845 - 2 Jun 23 to 5 Jun 23	£26.14
Meter 98A801845 - 6 Jun 23 to 3 Jul 23	£31.83
Meter 98A801845 - 4 Jul 23 to 3 Aug 23	£88.70
Meter 98A801845 - 4 Aug 23 to 5 Sep 23	£33.30
Meter 98A801845 - 6 Sep 23 to 10 Oct 23	£35.43
Meter 98A801845 - 11 Oct 23 to 2 Nov 23	£16.58
Meter 98A801845 - 3 Nov 23 to 30 Nov 23	£24.94
Meter 98A801845 - 1 Dec 23 to 7 Jan 24	£33.16
Meter 98A801845 - 8 Jan 24 to 5 Feb 24	£35.12
Meter 98A801845 - 6 Feb 24 to 5 Mar 24	£38.37

## Want to get in touch?

**Bill, payment or account helpline**  
**0344 406 8053**

- Mon to Fri 9am to 5pm
- see back of bill for call charges

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Continued on the next page ►



## Useful information

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**Sort Code:** 30-00-00  
**Account Number:** 00220418

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If you're not satisfied with our resolution or if your complaint is not resolved within eight weeks, the Consumer Council for Water offers free independent advice. You can call them on 0300 034 2222 or use their online form at [www.ccwater.org.uk/contact-us](http://www.ccwater.org.uk/contact-us)

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# Summary continued

**2 June 2023 to 2 October 2024**

Meter 98A801845 - 6 Mar 24 to 5 Apr 24	£38.88
Meter 98A801845 - 6 Apr 24 to 2 May 24	£37.77
Meter 98A801845 - 3 May 24 to 6 Jun 24	£52.04
Meter 98A801845 - 7 Jun 24 to 5 Jul 24	£37.44
Meter 98A801845 - 6 Jul 24 to 1 Aug 24	£231.33
Meter 98A801845 - 2 Aug 24 to 4 Sep 24	£191.85
Meter 98A801845 - 5 Sep 24 to 2 Oct 24	£133.95
Total VAT charges	<b>£1,086.83</b>







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## Meter 98A801845

2 June 2023 to 5 June 2023



### Water charges for this period (SPID: 3027912976W14)

Usage charge	64 cubic metres at £2.0260 each	£129.66
Fixed charge	£94.18 ÷ 366 days x 4 days	£1.03
Total water charges for this period		<b>£130.69</b>



### VAT

VAT at 20.0%	on water charges of £130.69	<b>£26.14</b>
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Total for this period		<b>£156.83</b>
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### Meter readings

Meter number 71830292  
Serial number 98A801845

#### Latest reading

**2 7 1 7 4** Read by us on  
5 Jun 2023

#### Previous reading

**2 7 1 1 0** Estimated on  
2 Jun 2023

#### Cubic metres of water used

**6 4**

### What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







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# Meter 98A801845

**6 June 2023 to 3 July 2023**



## Water charges for this period (SPID: 3027912976W14)

Usage charge	75 cubic metres at £2.0260 each	£151.96
Fixed charge	£94.18 ÷ 366 days x 28 days	£7.20
Total water charges for this period		<b>£159.16</b>



## VAT

VAT at 20.0%	on water charges of £159.16	<b>£31.83</b>
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<b>Total for this period</b>		<b>£190.99</b>
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

**2 7 2 4 9** Read by us on  
3 Jul 2023

### Previous reading

**2 7 1 7 4** Read by us on  
5 Jun 2023

### Cubic metres of water used

**7 5**

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







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Tax invoice number 5087 7368 12  
VAT Registration number 312 6924 16  
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## Meter 98A801845

4 July 2023 to 3 August 2023



### Water charges for this period (SPID: 3027912976W14)

Usage charge	215 cubic metres at £2.0260 each	£435.59
Fixed charge	£94.18 ÷ 366 days x 31 days	£7.98
Total water charges for this period		<b>£443.57</b>



### VAT

VAT at 20.0%	on water charges of £443.57	<b>£88.70</b>
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### Total for this period

**£532.27**

### Meter readings

Meter number 71830292  
Serial number 98A801845

#### Latest reading

**2 7 4 6 4** Read by us on  
3 Aug 2023

#### Previous reading

**2 7 2 4 9** Read by us on  
3 Jul 2023

#### Cubic metres of water used

**2 1 5**

### What is the fixed charge for?

Your fixed charge covers running costs, such as:

- reading meters
- billing and customer services
- meter maintenance and replacement







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## Meter 98A801845

4 August 2023 to 5 September 2023



### Water charges for this period (SPID: 3027912976W14)

Usage charge	78 cubic metres at £2.0260 each	£158.03
Fixed charge	£94.18 ÷ 366 days x 33 days	£8.49
Total water charges for this period		<b>£166.52</b>



### VAT

VAT at 20.0%	on water charges of £166.52	<b>£33.30</b>
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### Total for this period

**£199.82**

### Meter readings

Meter number 71830292  
Serial number 98A801845

#### Latest reading

**2 7 5 4 2** Read by us on  
5 Sep 2023

#### Previous reading

**2 7 4 6 4** Read by us on  
3 Aug 2023

#### Cubic metres of water used

**7 8**

### What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







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**5072 2979 01**

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# Meter 98A801845

**6 September 2023 to 10 October 2023**



## Water charges for this period (SPID: 3027912976W14)

Usage charge	83 cubic metres at £2.0260 each	£168.16
Fixed charge	£94.18 ÷ 366 days x 35 days	£9.01
Total water charges for this period		<b>£177.17</b>



## VAT

VAT at 20.0%	on water charges of £177.17	<b>£35.43</b>
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**Total for this period** **£212.60**

## Meter readings

Meter number 71830292  
Serial number 98A801845

## Estimated latest reading

**2 7 6 2 5** Estimated on 10 Oct 2023

## Want to give us a reading?

It's easy, just call  
**0344 406 8053** or go to  
**[source4b.co.uk/myaccount](https://source4b.co.uk/myaccount)**.

You'll need your customer number  
(which is 5072 2979 01) handy.

## Previous reading

**2 7 5 4 2** Read by us on  
5 Sep 2023

## Cubic metres of water used

**8 3**

## What is the fixed charge for?

Your fixed charge covers running costs,  
such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







**Customer number**  
**5072 2979 01**

**Tax invoice date** 25 October 2024  
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# Meter 98A801845

11 October 2023 to 2 November 2023



## Water charges for this period (SPID: 3027912976W14)

Usage charge	38 cubic metres at £2.0260 each	£76.98
Fixed charge	£94.18 ÷ 366 days x 23 days	£5.92
Total water charges for this period		<b>£82.90</b>



## VAT

VAT at 20.0%	on water charges of £82.90	<b>£16.58</b>
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<b>Total for this period</b>		<b>£99.48</b>
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

**2 7 6 6 3** Read by us on  
2 Nov 2023

### Previous reading

**2 7 6 2 5** Estimated on  
10 Oct 2023

### Cubic metres of water used

**3 8**

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







**Customer number**  
**5072 2979 01**

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# Meter 98A801845

**3 November 2023 to 30 November 2023**



## Water charges for this period (SPID: 3027912976W14)

Usage charge	58 cubic metres at £2.0260 each	£117.51
Fixed charge	£94.18 ÷ 366 days x 28 days	£7.20
Total water charges for this period		<b>£124.71</b>



## VAT

VAT at 20.0%	on water charges of £124.71	<b>£24.94</b>
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<b>Total for this period</b>		<b>£149.65</b>
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## Meter readings

Meter number 71830292  
Serial number 98A801845

## Estimated latest reading

**2 7 7 2 1** Estimated on 30 Nov 2023

## Want to give us a reading?

It's easy, just call  
**0344 406 8053** or go to  
**[source4b.co.uk/myaccount](https://source4b.co.uk/myaccount)**.

You'll need your customer number  
(which is 5072 2979 01) handy.

## Previous reading

**2 7 6 6 3** Read by us on  
2 Nov 2023

## Cubic metres of water used

**5 8**

## What is the fixed charge for?

Your fixed charge covers running costs,  
such as :

- reading meters
- billing and customer services
- meter maintenance and replacement





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# Meter 98A801845

1 December 2023 to 7 January 2024



Water charges for this period (SPID: 3027912976W14)		
Usage charge	77 cubic metres at £2.0260 each	£156.00
Fixed charge	£94.18 ÷ 366 days x 38 days	£9.78
Total water charges for this period		£165.78



VAT		
VAT at 20.0%	on water charges of £165.78	£33.16



Total for this period		£198.94
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

2 7 7 9 8 Read by us on  
7 Jan 2024

### Previous reading

2 7 7 2 1 Estimated on  
30 Nov 2023

Cubic metres of water used

0 0 0 7 7

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







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# Meter 98A801845

8 January 2024 to 5 February 2024



## Water charges for this period (SPID: 3027912976W14)

Usage charge	83 cubic metres at £2.0260 each	£168.16
Fixed charge	£94.18 ÷ 366 days x 29 days	£7.46
Total water charges for this period		<b>£175.62</b>



## VAT

VAT at 20.0%	on water charges of £175.62	<b>£35.12</b>
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## Total for this period

**£210.74**

## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

**2 7 8 8 1** Read by us on  
5 Feb 2024

### Previous reading

**2 7 7 9 8** Read by us on  
7 Jan 2024

Cubic metres of water used

**8 3**

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







Customer number  
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# Meter 98A801845

6 February 2024 to 5 March 2024



Water charges for this period (SPID: 3027912976W14)		
Usage charge	91 cubic metres at £2.0260 each	£184.37
Fixed charge	£94.18 ÷ 366 days x 29 days	£7.46
Total water charges for this period		£191.83



VAT		
VAT at 20.0%	on water charges of £191.83	£38.37



Total for this period		£230.20
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

2 7 9 7 2      Apportioned on  
5 Mar 2024

### Previous reading

2 7 8 8 1      Read by us on  
5 Feb 2024

Cubic metres of water used

   9  1

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement





Customer number  
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# Meter 98A801845

6 March 2024 to 5 April 2024



## Water charges for this period (SPID: 3027912976W14)

### 6 Mar 2024 to 31 Mar 2024

Usage charge	76 cubic metres at £2.0260 each	£153.98
Fixed charge	£94.18 ÷ 366 days x 26 days	£6.69

### 1 Apr 2024 to 5 Apr 2024

Usage charge	15 cubic metres at £2.1652 each	£32.48
Fixed charge	£93.64 ÷ 365 days x 5 days	£1.29

Total water charges for this period **£194.44**



## VAT

VAT at 20.0%	on water charges of £194.44	<b>£38.88</b>
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**Total for this period £233.32**

## Meter readings

Meter number 71830292  
Serial number 98A801845

## Latest reading

**2 8 0 6 3** Read by us on 5 Apr 2024

## Previous reading

**2 7 9 7 2** Apportioned on 5 Mar 2024

## Cubic metres of water used

**9 1**

## What is the fixed charge for?

- Your fixed charge covers running costs, such as :
- reading meters
  - billing and customer services
  - meter maintenance and replacement







Customer number  
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# Meter 98A801845

6 April 2024 to 2 May 2024



Water charges for this period (SPID: 3027912976W14)		
Usage charge	84 cubic metres at £2.1652 each	£181.88
Fixed charge	£93.64 ÷ 365 days x 27 days	£6.93
Total water charges for this period		£188.81



VAT		
VAT at 20.0%	on water charges of £188.81	£37.77



Total for this period		£226.58
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

2	8	1	4	7
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Read by us on  
2 May 2024

### Previous reading

2	8	0	6	3
---	---	---	---	---

Read by us on  
5 Apr 2024

### Cubic metres of water used

			8	4
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## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement







Customer number  
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# Meter 98A801845

3 May 2024 to 6 June 2024



## Water charges for this period (SPID: 3027912976W14)

Usage charge	116 cubic metres at £2.1652 each	£251.16
Fixed charge	£93.64 ÷ 365 days x 35 days	£8.98
Total water charges for this period		£260.14



## VAT

VAT at 20.0%	on water charges of £260.14	£52.04
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Total for this period		£312.18
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## Meter readings

Meter number 71830292  
Serial number 98A801845

### Latest reading

2 8 2 6 3 Read by us on  
6 Jun 2024

### Previous reading

2 8 1 4 7 Read by us on  
2 May 2024

### Cubic metres of water used

1 1 6

## What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement





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# Meter 98A801845

7 June 2024 to 5 July 2024



Water charges for this period (SPID: 3027912976W14)

Usage charge	83 cubic metres at £2.1652 each	£179.72
Fixed charge	£93.64 ÷ 365 days x 29 days	£7.44
Total water charges for this period		£187.16



VAT

VAT at 20.0%	on water charges of £187.16	£37.44
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Total for this period	£224.60	
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Meter readings

Meter number 71830292  
Serial number 98A801845

Latest reading

2	8	3	4	6	Read by us on 5 Jul 2024
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Previous reading

2	8	2	6	3	Read by us on 6 Jun 2024
---	---	---	---	---	-----------------------------

Cubic metres of water used

			8	3
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What is the fixed charge for?

- Your fixed charge covers running costs, such as :
- reading meters
  - billing and customer services
  - meter maintenance and replacement







Customer number  
5072 2979 01

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## Meter 98A801845

6 July 2024 to 1 August 2024



### Water charges for this period (SPID: 3027912976W14)

Usage charge	531 cubic metres at £2.1652 each	£1,149.72
Fixed charge	£93.64 ÷ 365 days x 27 days	£6.93
Total water charges for this period		<b>£1,156.65</b>



### VAT

VAT at 20.0%	on water charges of £1,156.65	<b>£231.33</b>
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### Total for this period

**£1,387.98**

### Meter readings

Meter number 71830292  
Serial number 98A801845

#### Latest reading

**2 8 8 7 7** Read by us on  
1 Aug 2024

#### Previous reading

**2 8 3 4 6** Read by us on  
5 Jul 2024

#### Cubic metres of water used

**5 3 1**

### What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement





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## Meter 98A801845

5 September 2024 to 2 October 2024



### Water charges for this period (SPID: 3027912976W14)

Usage charge	306 cubic metres at £2.1652 each	£662.55
Fixed charge	£93.64 ÷ 365 days x 28 days	£7.18
Total water charges for this period		<b>£669.73</b>



### VAT

VAT at 20.0%	on water charges of £669.73	<b>£133.95</b>
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### Total for this period

**£803.68**

### Meter readings

Meter number 71830292  
Serial number 98A801845

#### Latest reading

**2 9 6 2 2** Read by us on  
2 Oct 2024

#### Previous reading

**2 9 3 1 6** Read by us on  
4 Sep 2024

#### Cubic metres of water used

**3 0 6**

### What is the fixed charge for?

Your fixed charge covers running costs, such as :

- reading meters
- billing and customer services
- meter maintenance and replacement



