



The ICO exists to empower you through information.

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
T. 0303 123 1113
ico.org.uk

Torpoint Town Council

By email to: clerk@torpointtowncouncil.gov.uk

20 February 2024

Dear Sir/Madam,

Freedom of Information Act 2000 (FOI)
Complaint from: Chris Mackenzie
Our reference: IC-289145-K7J9

This complaint has been accepted as eligible for formal consideration. Investigation of this complaint will, in all likelihood, look at your application of **section 43 to withhold information**.

Once the complaint has been allocated to a case officer, they will proceed to a decision notice or contact you directly if they require further information.

Please be aware that whilst submitted emails are monitored, any detailed enquiries relating to the case will not be addressed until it has been allocated to a case officer for investigation. For more general enquiries, please call our helpline on **0303 123 1113**.

Sent on behalf of
Ben Tomes
Group Manager
Information Commissioner's Office

For information about what we do with personal data see our privacy notice at www.ico.org.uk/privacy-notice.

To read about our commitment to high standards of customer service see our service standards at www.ico.org.uk/about-the-ico/our-information/our-service-standards/.

We've developed some general resources to support public authorities. There are case studies detailing how other organisations approach compliance and a self-assessment

toolkit to help you with timeliness, the cost of compliance and vexatious requests. There are also other tools to help with improving your timeliness, the details you need to join our feedback group, and more. They're on this section of our website: [Resources, toolkits and training | ICO](#)

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