

**Milly Southworth**

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**From:** Julie Calleya <Julie.Calleya@cornwall.gov.uk> on behalf of Training Cornwall ALC <training@cornwallalc.org.uk>  
**Sent:** 27 November 2023 15:48  
**To:** Training Cornwall ALC; CornwallALC Enquiries  
**Subject:** \*\* NEW \*\* Breakthrough Spring 2024 Training Course Dates

Information Classification: CONTROLLED

Dear All

We have just received the newly released **Breakthrough Communications online training course dates for the beginning of 2024** including **Emotional Intelligence and Resilience in Practice – new to Spring 2024!**

The cost of the training will be **£30 plus VAT** per delegate and if you would like to book, follow this link and book direct through the website: [County Association Training Events - Breakthrough Communications \(breakthroughcomms.co.uk\)](http://breakthroughcomms.co.uk)

**January 2024:**

Data Protection: Part 1 - 8th Jan @ 09:30  
Recruiting & Retaining Councillors - 9th Jan @ 09:30  
Communicating with your Community: Part 1 - 11th Jan @ 09:30  
Data Protection: Part 2 - 12th Jan @ 09:30  
Social Media for Councils: Getting started - 15th Jan @ 09:30  
Data Protection: Part 3 - 15th Jan @ 13:00  
Councillors: Data Protection - 15th Jan @ 18:30  
Communicating with your Community: Part 2 - 16th Jan @ 09:30  
Engage more effectively with young people - 17th Jan @ 09:30  
Social Media for Councils: Advanced - 18th Jan @ 09:30  
Crisis Communications for Local Councils - 22nd Jan @ 09:30  
Freedom of Information for Councils - 22nd Jan @ 13:00  
Councillors: Social Media skills - 23rd Jan @ 18:30  
Get the most from local & regional media - 24th Jan @ 09:30  
Managing difficult people & Conversations - 24th Jan @ 13:30  
Councillors: Chairing meetings effectively - 29th Jan @ 18:30

**February 2024:**

Communicating with your Community: Part 1 - 1st Feb @ 09:30  
Data Protection: Part 1 - 5th Feb @ 09:30  
Recruiting & Retaining Councillors - 7th Feb @ 11:00  
Communicating with your Community: Part 2 - 8th Feb @ 09:30  
Data Protection: Part 2 - 12th Feb @ 09:30  
Engage more effectively with young people - 14th Feb @ 11:00  
Social Media for Councils: Getting started - 15th Feb @ 10:30  
Emotional Intelligence & Resilience - 15th Feb @ 13:00  
Councillors: Data Protection - 16th Feb @ 18:30  
Data Protection: Part 3 - 19th Feb @ 09:30  
Managing difficult people & Conversations - 19th Jan @ 13:00  
Crisis Communications for Local Councils - 20th Feb @ 09:30  
Get the most from local & regional media - 22nd Feb @ 09:30  
Social Media for Councils: Advanced - 23rd Feb @ 09:30  
Freedom of Information for Councils - 26th Feb @ 13:00  
Councillors: Social Media skills - 29th Feb @ 18:30

**March 2024:**

Data Protection: Part 1 - 1st Mar @ 09:30  
Communicating with your Community: Part 1 - 7th Mar @ 10:30  
Freedom of Information for Councils - 8th Mar @ 09:30  
Data Protection: Part 2 - 11th Mar @ 09:30  
Councillors: Data Protection - 11th Mar @ 18:30

Get the most from local & regional media – 12th Mar @ 09:30  
Councillors: Social Media skills – 13th Mar @ 19:00  
Social Media for Councils: Getting started – 15th Mar @ 09:30  
Data Protection: Part 3 - 18th mar @ 09:30  
Crisis Communications for Local Councils – 20th Mar @ 09:30  
Engage more effectively with young people – 20th Mar @ 13:00  
Emotional Intelligence & Resilience - 25th Mar @ 18:30  
Recruiting & Retaining Councillors – 26th Mar @ 09:30  
Councillors: Chairing meetings effectively – 26th Mar @ 18:30  
Managing difficult people & Conversations – 27th Mar @ 09:30  
Social Media for Councils: Advanced – 28th Mar @ 09:30

**Places on popular courses book up fast and are allocated on a first come first served basis –**

To book **Breakthrough Comms courses** follow this link and book direct through the website: [County Association Training Events - Breakthrough Communications \(breakthroughcomms.co.uk\)](https://www.breakthroughcomms.co.uk)

The cost of the training will be **£30 plus VAT** per delegate. Councils will be invoiced for all training by CALC.

Please confirm that delegates are willing for their contact details to be shared with CALC or outside training providers, solely for the purposes of this training.

Please note: we require one week notice for cancellations, should you need to make amendments to a booking, please contact us ASAP to arrange this or email [training@breakthroughcomms.co.uk](mailto:training@breakthroughcomms.co.uk) and provide your booking reference number.

Kind regards,

Julie Calleya  
Administration Assistant  
Cornwall Association of Local Councils  
Unit 1a, 1 Riverside House  
Heron Way  
Newham  
TRURO  
Cornwall TR1 2XN

Tel : 01872 326969

Email : [training@cornwallalc.org.uk](mailto:training@cornwallalc.org.uk) or [enquiries@cornwallalc.org.uk](mailto:enquiries@cornwallalc.org.uk)

URL: [www.cornwallalc.org.uk](http://www.cornwallalc.org.uk)

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