TORPOINT TOWN COUNCIL PERSON SPECIFICATION

Community Hub and Library Support Assistant		
Sp. pt. 4-6		
	Essential	Desirable
1. Educational qualifications	Five GCSE passes (A-C) or equivalent including English and Maths.	"A" level qualification or equivalent, Food Hygiene qualification.
2. Work Experience	Experience of working in a customer facing role. Recent office knowledge, based in an administration role. Experience of handling cash and payment transactions.	Experience of administering social media. Experience of working in a library or similar environment. Experience of event organisation.
3. Skills and aptitude	Full commitment to training and CPD. Good analytical skills and attention to detail. Excellent ICT skills. Good interpersonal skills. Confidence and ability to work as part of a team.	Ability to adapt to using Cornwall Council's library software.
4. Motivation	Able to establish and maintain good relationships with Councillors, staff and members of the public. Self-motivated with the ability to multi-task with the confidence to complete tasks with minimal supervision. Excellent organisational and communication skills. Trustworthy.	
5. Other	Willingness to work evenings and weekends.	Full clean driving licence.