

Milly Southworth

From: Torpoint Town Council <adminassistant@torpointtowncouncil.gov.uk>
Sent: 30 May 2023 11:10
To: 'Milly Southworth'; Phil Griffiths
Subject: FW: Important information about new charges

From: Biffa <no-reply@biffa.co.uk>
Sent: 26 May 2023 14:00
To: adminassistant@torpointtowncouncil.gov.uk
Subject: Important information about new charges

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New excess weight charges

Dear Customer Important information about new charges

From the **1st of June 2023** we will start billing for excess bin weight. This excess weight charge only applies to customers whose waste is heavier than the assumed weight agreed in the contract.

If your bin exceeds the agreed weight, an extra charge of **up to £0.23*** for each kilogram of excess waste will be added to your invoice in arrears.

Our experts are here to help