

TORPOINT LIBRARY AND COMMUNITY HUB

DEVELOPMENT & LOCALISM COMMITTEE MEETING - THURSDAY 2 MARCH 2023

LIBRARY AND COMMUNITY HUB REPORT

Income and expenditure. Please access the income and expenditure document for February 2023.

Footfall. During the period 1-23 February 2023, the average footfall was 208 per day open.

New Click & Collect+ book service. The new Click & Collect+ book service, whereby customers can collect/return books from/to Kardkadia every Saturday, went live Saturday 11 February.

Customer feedback. Starting Monday 13 February for two weeks, customers were asked to complete a questionnaire titled, "Why have you visited us today." Plus comment on, "What we do well/How can we do better." The results have been compiled and are attached.

New coffee machine. A new bean-to-cup coffee machine was installed in the café on Thursday 16 February as part of the new rental arrangement with Cornish Tea & Cornish Coffee.

Booker account. The Support Officer has recently set up an account with Booker, the foodservice wholesaler.

Past activities and events. The following activities and events took place in February 2023:

- 6-12 February: Children's Mental Health Week 2023. A relevant display of Reading Well for Children books to borrow and leaflets to take away.
- Tuesday 14 February (half term): Gwenda Hunt was at Benodét Park with a pop up library.



 Wednesday 15 February (half term): Torpoint Marine Awareness and Wellbeing Event. Marine themed rhyme time, meet the Marine Park Rangers. beach/shoreline clean and wildlife spotting station, plus themed crafts with Awenek Studio CIC in the afternoon. It was the middle of February and pouring with rain. But everyone kept dry in the fantastic outside space.

> • Friday 17 February: Turkey and Syria Earthquake Appeal. £615.15 raised to help Cornish charity ShelterBox provide tents and blankets for those families affected across the two countries. Footfall for the day was 338, and local businesses kindly donated prizes for the Tombola.

Forthcoming activities and events. The following activities and events are planned for February and March 2023:

• Saturday 25 February, 1200-1330: February is LGBT+ month, and the library will be open to welcome the Cornwall Pride Bus Tour to Torpoint. The bus is due to arrive at 1255 and will stop for approximately 30 minutes. Passengers travelling on the bus will include Drag Queen Story Hour UK's Aida H Dee, who will read a story in the children's area. The Town Clerk & RFO, Support Officer, Ops Team and CH&LDM, will all be in attendance. The local Police have also been advised.

- Thursday 2 March, 0915-1630: World Book Day. Cllr Kim Brownhill has kindly agreed to bake some book themed cup cakes.
- Friday 3 March, 1000-1400: St Piran's Day celebration. Bill Visick will be giving a talk on St Piran, with a bit of Cornish language and some mining history included. A self-administered Cornish quiz will be freely available, and scones with strawberry jam and clotted cream will be served. Carbeile School have also been invited to take part in the celebration.
- Monday 20 March, time TBD: Persian New Year (Nowruz). In partnership with the Town Mayor, social prescriber, a local family and invited guests, the library will be hosting an event to celebrate Nowruz.
- Sunday 26 March, 1000-1400: A day of firsts. The library will be open to coincide with the first Sunday Market of the year, and will hold its first Sustainable Sunday of the year. Torpoint Environment Action will hold their first ever Repair Café in the library, starting with sewing repairs, and it is also planned to invite a few members of the public to take part in a pre-loved clothing and toys sale.