

# Winter Warmth Support

## It's going to be a tough winter for many people living in Cornwall

This winter, the **energy crisis** has plunged hundreds more Cornish households into fuel poverty, forcing them to make impossible decisions between heating and eating. No one should have to live like this, and we know that many households are very worried about coping financially.

Community Energy Plus, along with colleagues across Cornwall are doing all we can to support as many people as we can, but the devastating scale of the energy crisis has meant our services have never been more in demand. We also know that, even after taking steps to manage energy use and claim available financial support, some people still won't be able to put their heating on, so we are planning to distribute **Winter Warmth Boxes** to provide additional help to our most vulnerable and at-risk clients.

Each **Winter Warmth Box** will contain a selection of items that can be used to help people stay a little warmer at home during the colder months: the box will be made up of **a mix of measures, dependent on the need of the client**, so each will be different (see the menu of items overleaf).

Our aim is that a **Winter Warmth Box** will, on average, cost around £65 (depending on household size).

We are working closely with Cornwall Council delivering the **Household Support Fund** which provides financial grants for help with energy bill costs, top-ups for those households using prepayment meters and buying fuel (oil, bottled gas, wood) for those off the mains gas network.

When someone is referred to Community Energy Plus to receive a **Winter Warmth Box**, our team of energy advisers will also take them through the Household Support Fund process and ensure that they get additional advice about saving energy and money.



### How to access a Winter Warmth Box for a client



Given the likely scale of demand we will only take referrals from the managers of the Community Hub Winter Support, health professionals and key voluntary sector partners.

When you identify someone who is vulnerable and has indicated that they are likely to go cold, either by not using their heating, or by severely rationing their heat use, please complete Community Energy Plus' [frontline work referral form](#) and send the form to [advice@cep.org.uk](mailto:advice@cep.org.uk)

Our team of energy advisers will then contact the client and discuss their needs and organise the box. We will then get the box to the Warm Bank Community Hub for collection by the client.

# Winter Warmth Support



## Menu of measures:

Each pack should have the value of **approx. £65 - £85**.

This will depend on whether Community Energy Plus has already provided a **heated throw**, and whether this can be funded by other Community Energy Plus sources.

If a pack **includes a heated throw**, either funded through the Winter Warmth Boxes scheme or from other Community Energy Plus funds, **an additional £20** from the list below will be provided.

If the client already has a heated throw or does not require one, the value of pack will be up to £65. This is assuming a single person allocation of the items in box. For a couple where some items can be shared use, we will allow an additional £20 for non-sharable items, i.e. up to £85 for a couple.

### Personal items - heat the person

heated throw	£65
hot water bottle	£10
wrist warmers / fingerless gloves	£20
hand warmers (single use)	£15
hand warmers (rechargeable)	£20
insole foot warmers (single use 5 pack)	£10
thermal socks	£24

### Warmth from food & drink

thermal mug	£20
vacuum flask	£23
slow cooker	£30

### Draught proofing & basic insulation

radiator foil	£20
window film (magnetic)	£30
window film (stick-on)	£15
under-door draught excluders (snakes)	£20
thermal curtains (liners)	£25-£40
letterbox draught excluder	£6
self-adhesive rubber draught excluder strips	£15
chimney sheep/chimney balloon	£20-£40
hot water tank cylinder jacket	£25
timer plugs	£15
smart plugs	£15

### All boxes will include:

- Community Energy Plus Thermometer Card
- Community Energy Plus Saving Energy and Money Guide
- Winter Wellbeing Guide



### Key contacts at Community Energy Plus:

 Freephone 0800 954 1956

 [advice@cep.org.uk](mailto:advice@cep.org.uk)

Energy advisers will take contact details of potential recipients and follow up with them. Any additional details you can supply to help us would be appreciated.

### Ruth@cep.org.uk

Ruth will organise the coordination of the packs and arrange distribution back to the community hubs.