

Accessibility Audit undertaken Wednesday 7th September 2022 (updated November 2022)

Present: Councillor Lizeta Fellows, Councillor Chris Goodman, Geoff Squibb (manual wheelchair user) Disability Cornwall, Milly Southworth Town Clerk & RFO, Phil Griffiths Operations Manager

Location/Premises	Accessible ?	Comments	Recommendations	Timescale (short/medium/long)
Borough Park Play Park	✓	No network of accessible pathways around the play equipment	Install pathways between the play park equipment. Use matting for accessible pathways	Medium
	✓	The bench currently installed is quite a distance from where the initial access to the footpath is	Install additional bench near to the top gate entrance	Medium
	✓	The gate opens outwards and therefore is difficult to open from a wheelchair user's perspective.	Council to agree a programme of replacing all park gates	Medium
Chestnut Close Play Park	X	Unable to access from any direction, due to surface being grass/mud.	Consider installation of matted accessible pathway (firm footing 1200cm wide)	Long
	X	No drop kerb to the pavement	Install drop kerb to the pavement	Long
Car parking area and land to access Bénodet Park	✓	Inability to guarantee an accessible car parking space (to access all areas here)	Install accessible car parking spaces (two)	Short

	✓	Areas of the land have been recently been re-tarmacked, creates difficulty to access the Park, public conveniences and other lower area of The Lawn	Work with Cornwall Council to review patching works recently undertaken, the slope is "dangerous, uneven and lethal"	Long
Skate Park	✓	Benches inaccessible	When replacing, consider accessible benches instead. Suggested oblong benches.	Long
Bénodet Park	✓	Would be useful for the entrance to display an Accessible Drop Off sign	Install an Accessible Drop Off sign	Short
Thanckes Park Play Park	X	Unable to access, due to the gradient/uneven ground, plus the gradient being too steep	Install an accessible, sloping ramp alongside the wall, with the gated entrance moved to the start of the ramp. Handrails required. Suggestion was put to encourage and enable disabled access to this Park via the 'Top Gate'/skate park. Permissions from Cornwall Council would be required, should the council wish to proceed with this suggestion.	Medium
		No network of accessible pathways around the play equipment	Install pathways between the play park equipment. Use matting for accessible pathways	Medium
Bénodet Park Public Conveniences	✓	Door handle slightly too high to reach	Relocate door handle on the accessible toilet	Short

Tennis Courts	X	Unable to access	Discussed councils proposals for top court to be accessible, agreed all proposals, including 'cutting away' alongside the net	Short
Cambridge Field	✓	Able to access from top new entrance, although difficulty with returning to the pavement.	Suggest updating the entrance to create a flat surface, followed a graded slop, then a flat surface. This could be continued into the park as part of phase II plans. Comments from Diverse Advisory Panel members suggest concrete surface is best for this walkway.	Medium
	✓	No network of accessible pathways around the play equipment	Install pathways between the play park equipment. Use matting for accessible pathways	Long
	✓	Original entrance, metal handrail prevents access	Remove handrail	Short
Torpoint Library & Community Hub	✓	Double yellow lines outside, pleasing to see, however, no lines on the curb, which means disabled drivers can park across the double yellow lines for up to three hours	Highways guidance needed to improve	Long
	✓	Access ramp to get to the outside space	Ramp was accessible, doors required to be pinned back properly	Short



Double yellow lines painted across kerbs and into the leading or unloading zone (at all times). The kerbs must usually comply with a white sign reading 'No loading at any time'. Drivers may stop over double yellow lines to drop off and pick up passengers.

Double yellow lines (with or without a sign) apply to other types of pavement such as a double yellow line.

Single yellow kerb line

Single yellow lines are sometimes painted across kerbs to show that loading and unloading is restricted at that area.

You should always check road signs for whether you are allowed to stop there when they are in force.

Drivers may stop over single yellow kerb lines to drop off and pick up passengers. You can expect to find these along high streets and near shopping centres.

	✓	Hearing Loop	Consider installation of mobile hearing loop	Short
	✓	Toilet facility	Accessible	N/A
	✓	Current disabled car parking spaces in Tamar Street car park are NOT accessible for ALL disabled users	Convert one existing free car parking space in front of the Library & Community Hub to a disabled car parking space	Medium
Council Chambers	✓	Accessible ramp to the Main Hall - slopes to the left when returning to the Buller Road door	Reconcrete to prevent sloping	Medium
	✓	Lift access to council offices	Accessible	N/A
	✓	Toilet facility	Accessible	N/A
	✓	Entrance and ramp in the bar area, carpet colour does not distinguish change in gradient	Install coloured carpet tape to highlight the change in gradient	Short
	✓	Entrance and exit to building at Grace and Glamour entrance	Accessible	N/A
	✓	No bobbed stones to indicate dropped kerbs	WORK WITH Cornwall Council to install bobbed stones to indicate dropped kerbs https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1046126/guidance-on-the-use-of-tactile-paving-surfaces.pdf	Medium
	✓	Hearing Loop	Consider installation of mobile hearing loop	Medium
Other		Access Statement	Publish an Access Statement on the website (with link to videos uploaded to YouTube)	Short