

Agenda 14-b

Milly Southworth

From: Highways & Environment East <handee@cormacltd.co.uk>
Sent: 24 May 2021 12:26
To: jenny66hughes@gmail.com
Cc: admin@torpointtowncouncil.gov.uk
Subject: Obstructions & disability access Torpoint

Information Classification: CONTROLLED

Dear Ms Hughes

Thank you for email.

I'm sorry to hear of the difficulties faced on Torpoint Fore Street.
Appropriate action will be taken to minimise the obstructions to the footways on Fore Street.

I can see from the photos you have attached, there are vehicles also blocking your free passage. I will ask Cornwall Council's Parking Enforcement to view the images, with a view to increasing the enforcement within the area.

I did not see any images of the Biffa bins blocking the footway, where was the location of the bins?
I will then ask Biffa to speak to its customers.

Thank you for your cooperation.

Yours sincerely

Will Glassup | Highways & Environment Manager

Cormac | Highways & Environment

handee@cormacltd.co.uk | Tel: 0300 1234 222

www.cormacltd.co.uk

Room 106, Western Group Centre, Radnor Road, TR16 5EH

From: Jenny Hughes <jenny66hughes@gmail.com>
Sent: 11 May 2021 14:57
To: Highways & Environment East <handee@cormacltd.co.uk>
Cc: Milly Southworth <admin@torpointtowncouncil.gov.uk>
Subject: Obstructions & disability access Torpoint

Despite contacting various departments of Cornwall Council regarding pavement obstructions and the effect it has on wheelchair users and those with young children it seems nothing seems to change.

I am hoping by contacting Highways, copying in TTC, and attaching photo's from this morning's obstacle course urgent action will now be taken.

The metal framework for the plants is already too wide. Adding crates in front was mind boggling. When informed they were causing an obstruction being told 'they won't be there long' is not really the point.

Biffa bins on a pavement should not be allowed.
Photo's are from Fore Street & both sides of Macey St

Yours

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