

FERRY REPORT (Feb – Mar 16)

Please find the availability statistics for the period 15 February – 13 March 2016 below.

Week Commencing	Date	Day	Ferry	Reason	Impact on Service	Scheduled Service	Total In-week Impact on Service	Overall Efficiency
15/02/2016	19/02/2106	FRI	TAMAR	Breaker defect	16	1292	16	98.8
22/02/2016					0	1292	0	100.0
29/02/2016					0	1292	0	100.0
07/03/2016	09/03/2016	WEDS	LYNHER	Weather	29	1292	29	97.8

The overall availability for the last twelve months is 98.7%, however if the scheduled and out of our control reductions in service are taken out of the calculation, the service level remains at 99%.

As you are aware, our biggest issue in this period was the weather last Wednesday. However, the social media feedback from the public was very complimentary about the fact that we kept the service running.

14th March 2016