

## Torpoint Ferry Report Jan 2016

Please find the availability statistics for the period 14 December 2015 – 17 January 2016 below.

Week Commencing	Date	Day	Ferry	Reason	Impact on Service	Scheduled service	Total In-week Impact on Service	Overall Efficiency
14/12/2015	16/12/2015	WEDS	TAMAR	Segment bolt loose	4	1292	16	98.8
	19/12/2015	SAT	LYNHER	Segment bolt loose	12			
21/12/2015	21/12/2015	MON	LYNHER	Segment bolt loose	2	1292	2	99.8
28/12/2015					0	1292	0	100.0
04/01/2016	07/01/2016	FRI	PLYM	Torpoint prow slider change	8	1292	8	99.4
11/01/2016	12/01/2016	TUES	LYNHER	Broken south Chain	20	1292	158	87.8
	13/01/2016	WEDS			30			
	14/01/2016	THURS			30			
	15/01/2016	FRI			48			
	16/01/2016	SAT			30			

Overall availability for the last twelve months is 98.9%.

The broken chain has obviously been our greatest issue, and as you will hopefully have seen from our communications, the repair is due to be undertaken on Wednesday this week (20 Jan 16).

Because of the position of the break (mid stream), the tidal conditions to undertake the repair, both effectively and safely, are absolutely critical. The timing of the break, right at the height of the spring tides, was about as far away from a suitable repair window as it could have been! We have also had to do a lot of work with QHM and repair contractors to ensure that everything is available (including unimpeded use of the river).

The segment bolt nuts have now all been replaced with the new type, so hopefully loose bolts will become less of an issue in future. We are of course monitoring the performance of the new bolts closely.

Whilst the annual average availability has dropped below 99%, if we take out the down time that the service has had for essential and scheduled work (in particular the chain changes and VTAS machinery control system upgrade), and that which has been completely outside our control (the port being closed for submarine movements), we are still achieving over 99% overall availability.

*Tamar Bridge and Torpoint Ferry Joint Committee*