

Milly Southworth

From: Isabelle Risner <Isabelle.Risner@cornwall.gov.uk> on behalf of Training Cornwall ALC <training@cornwallalc.org.uk>
Sent: 10 August 2023 12:21
To: Sarah Mason
Cc: Training Cornwall ALC
Subject: New CALC training course: Addressing Conflict between Employees and Members, including Code of Conduct Issues

Information Classification: CONTROLLED

Dear All

We are delighted to offer a new CALC training opportunity led by **Chris Moses** of www.personneladviceandsolutions.co.uk

This **online Zoom session** hosted by Chris Moses will take place on **MONDAY 2 OCTOBER at 6pm to 8 pm.**

Chris has provided the following summary:

Addressing Conflict between Employees and Members, including Code of Conduct Issues.

Guidance for Councils to address complaints of bullying, harassment and intimidation by Employees within the current legal framework, includes:

1. The significance of the Localism Act 2011 and the Ledbury ruling.
2. ACAS Guidelines on resolving internal disputes.
3. Steps a "reasonable" Council should take to protect Employees.
4. Essential Policies and Procedures to protect staff and defend the Council against Tribunal Claims.
5. Dealing with health problems caused by conflict.
6. The use of social media to bully and intimidate staff.

Places will cost £30 plus VAT per delegate and are allocated on a first come first served basis.

To book a place please reply to training@cornwallalc.org.uk with the following details:

Course Name:

Course Date you require:

Delegate Name(s):

Council Name for invoicing purposes:

Email address for each of the delegate(s):

A minimum of one week's notice is required for cancellations. Councils will be invoiced for training by CALC.

If you have any questions about training, please do get in touch at training@cornwallalc.org.uk

Kind regards

Isabelle Risner

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Milly Southworth

From: Julie Calleya <Julie.Calleya@cornwall.gov.uk> on behalf of Training Cornwall ALC <training@cornwallalc.org.uk>
Sent: 22 August 2023 13:18
To: CornwallALC Enquiries; Training Cornwall ALC
Subject: ** Additional Training Date ** Tuesday 14th November - Addressing Conflict between Employees and Members - Hosted by Chris Moses

Information Classification: CONTROLLED

Dear All

**** FULLY BOOKED – MONDAY 2ND OCTOBER ****

Due to unprecedented demand we are delighted to secure a 2nd training date for the new CALC training opportunity led by Chris Moses of www.personneladviceandsolutions.co.uk

This **online Zoom session** hosted by Chris Moses will take place on **TUESDAY 14TH NOVEMBER at 6pm to 8pm**

Chris has provided the following summary:

Addressing Conflict between Employees and Members, including Code of Conduct Issues:

Guidance for Councils to address complaints of bullying, harassment and intimidation by Employees within the current legal framework, includes:

1. The significance of the Localism Act 2011 and the Ledbury ruling.
2. ACAS Guidelines on resolving internal disputes.
3. Steps a “reasonable” Council should take to protect Employees.
4. Essential Policies and Procedures to protect staff and defend the Council against Tribunal Claims.
5. Dealing with health problems caused by conflict.
6. The use of social media to bully and intimidate staff.

Places will cost £30 plus VAT per delegate and are allocated on a first come first served basis.

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Course Name:

Course Date you require:

Delegate Name(s):

Council Name for invoicing purposes:

Email address for each of the delegate(s):

A minimum of one week’s notice is required for cancellations. Councils will be invoiced for training by CALC.

If you have any questions about training, please do get in touch at training@cornwallalc.org.uk

Kind regards,

Julie Calleya
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